



**INFOBHAN**  
SYSTEMS & SERVICES

DELIVERING VALUE  
THROUGH **IT** SUPPORT

[www.infobhan.net](http://www.infobhan.net)





## Vision

Help to Build Reliable IT Infrastructure throughout various businesses of Humanity that challenges change against time. To support Qatar on its national and global visions, ideals and goals.

## Mission

Provide technology products, services, know-how and solutions that are qualitatively process oriented with full life cycle at competitive cost of ownership (COO) and return on investment (ROI)

## Founding Strategies

- Business outsource for work efficiency.
- Service orientation for continues quality.
- Projectized operations for cost performance.
- Comprehensive solutions for acceptable expertise.
- Updated technology for market leadership.
- Process compliance for operational stability.
- Infrastructure services for sustained growth.





# Functioning Business Blocks

Staff Augmentation (Outsource)

## Achievements

- 22 Years of Sustained Market Presence.
- Enhanced Range of Product Experience.
- Well Focused in IT Infra Support Services.
- Timely Updated Skills & Technologies.
- Cost Optimized Professional Strength.
- Solution Capability for Corporate and SME Clients.
- Genuine growth of resources and revenue.





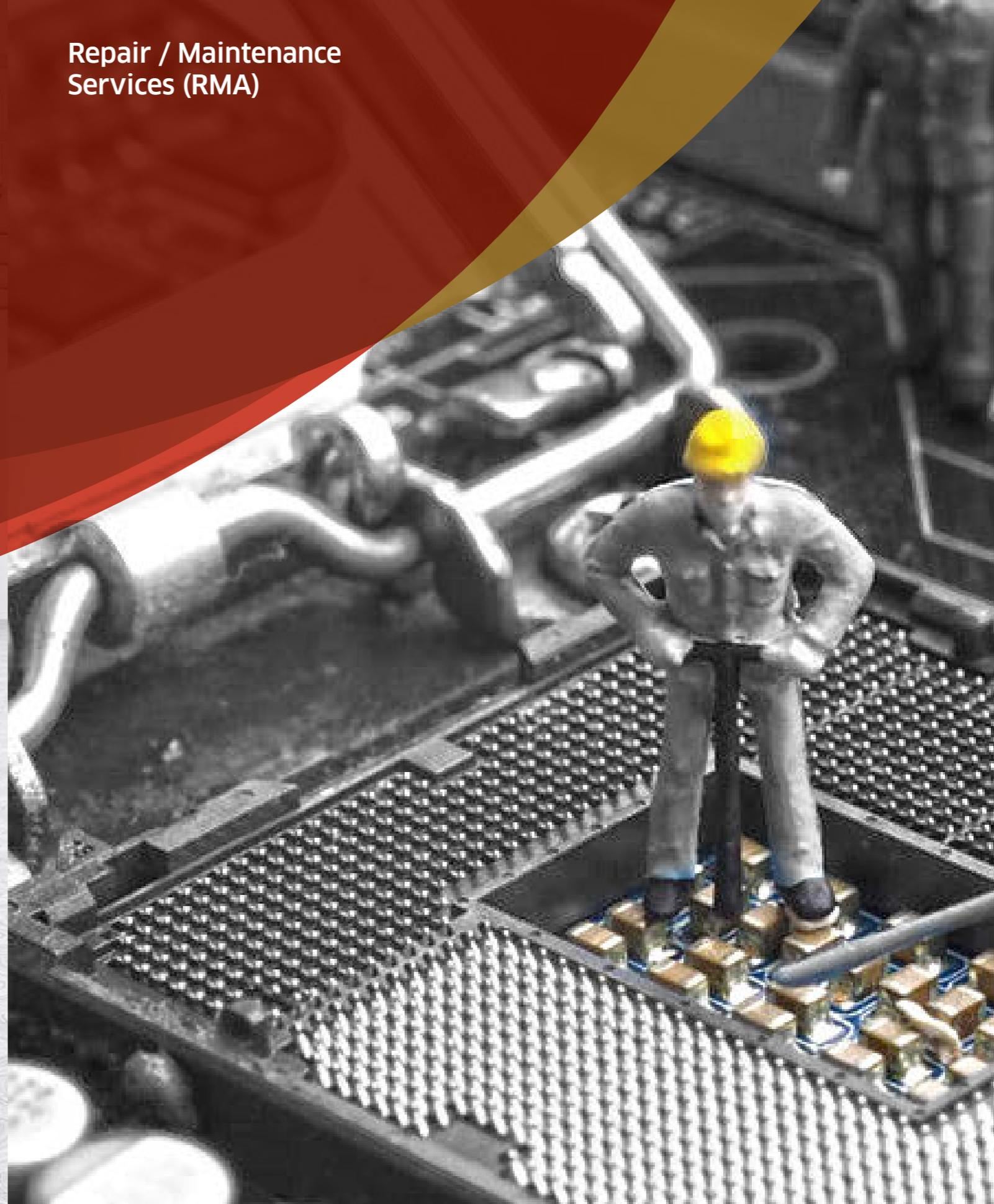
# Functioning Business Blocks

Data Center, Network  
and Security



# Functioning Business Blocks

Repair / Maintenance  
Services (RMA)





# Functioning Business Blocks

Network & Telcom  
Connectivity

24



We strive to empower our customers through our solutions and Professional service, capitalizing on the client's new and existing IT assets to enable streamlined processes, operational efficiencies and stronger business growth.

Leading IT Information technology Player with focus on building world class products and solutions.

Connect our customers around the world with innovative technologies, exceptional products and high quality services.





## Product / Process Skills

- HP, Dell, EMC, IBM, CISCO, Microsoft, RedHat, VMWare, ITIL, ISO, Panduit, Trend Micro, Fortinet, SOPHOS, Symantec Products.
- Cloud, Virtual Servers, Mail Boxes, Web Hosting, Premium DNS, DDNS, Routing, Core and Edge Switching, Internet Security, E-Fax, Virtual Office, Help Desk, Sysadmin, Netadmin, Firewall Admin, Backup Operation and many IT Solutions and Services for call and contract based.
- SAN, Servers, LAN, WAN, VPN, IPT, Virtualized and Cloud Solutions Designing, Tendering, Sales and Implementation and Life Cycle Support.
- Data Center Operations, Copper-Fiber Structured Cabling, Desktop Rollouts, Repair, Maintenance and Support on call and staff augmentation basis.
- ITIL-ITSM, ISO, SFIA, MSOM, PMBoK, NIST Standards Adoption and Compliance.

## Technology Landscape





## Major Clients



## Running Project References

Qatar Gas	Plant Automation Systems RMA
QAPCO	IT Operation Services
KAHARMAA	Data Center Operations
Qatari Diar	IT System Administration
Qatar Steel	Network & Telecom Infrastructure Maintenance and Upgrades
Qatar Development Bank	IT Services Operation Support
Behavioral Health Center	IT Service Desk Support
Qatar Museum Authority	IT Service Desk Support







## Project Milestones

**World Trade Organization**

4th Ministerial Conference IT Infrastructure Design.

**Qatar Vinyl**

CISCO Infrastructure for Voice and Data (2005)

5 Years Data Center Plus Service Desk Support (2015).

**Qatar Steel**

18 Years of Network, System and Service Desk Support Operations

Planning and Migration of Network Infrastructure.

**QAFAC**

Rollout of Desktop Systems (2006) - 250 Desktops.

**QAFCO**

Y2K Update and Firmware Upgrade Project (1999).

## Project Milestones

**Ooredoo**

Service Desk Support Operations (2001-2008)

**Urban Planning**

Migration and Consolidation of Data Center for

Active Directory /Novell Netware / Linux / CISCO Catalyst Core Network

Service Desk and Office Automation Roll Out.

**Qatar Rail**

CISCO VoIP with VPN Remote Branch Integration

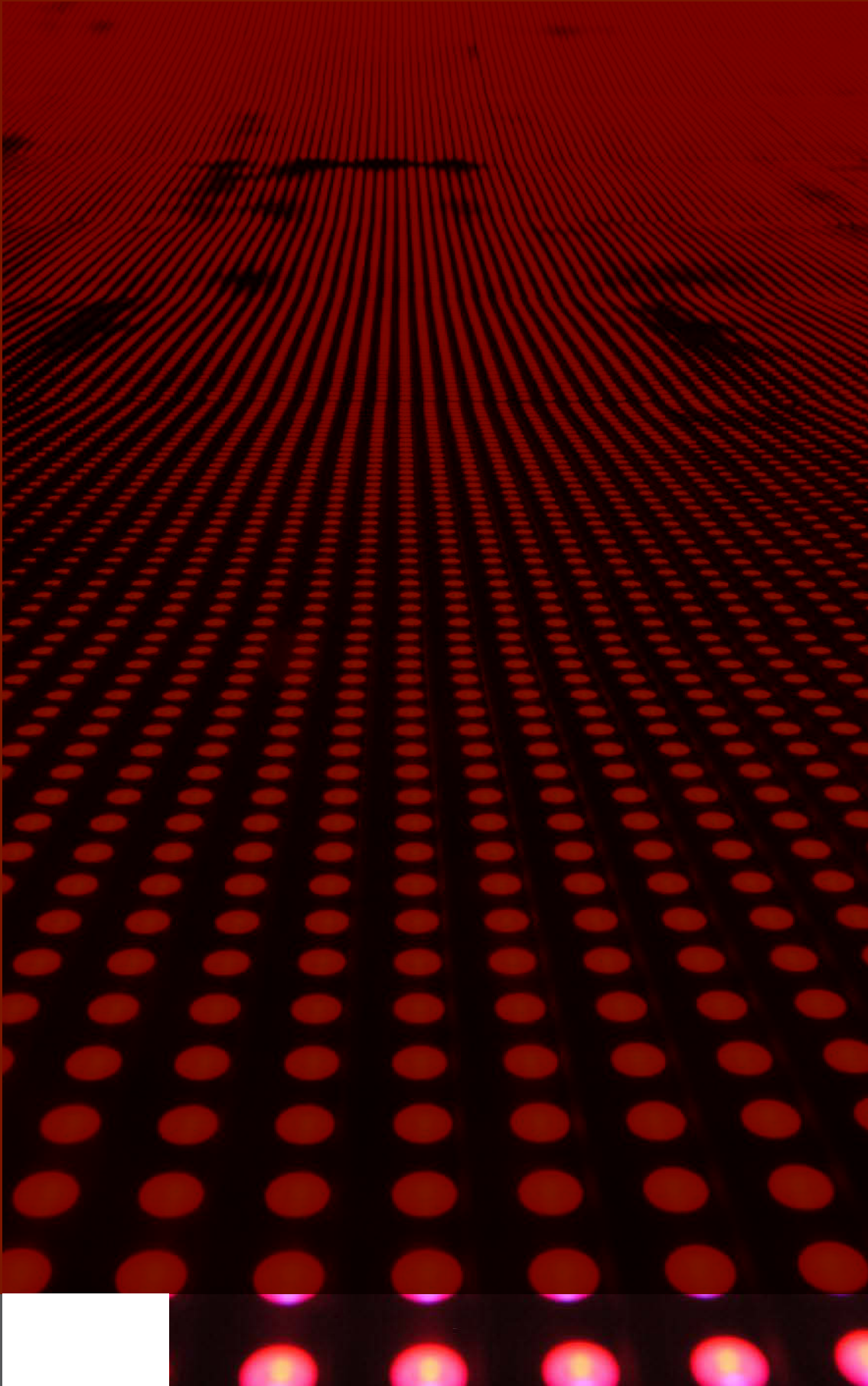
**Tokyo freight**

**Schools**

Desktops and Network Roll Outs in Expatriate Schools







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SYSTEMS & SERVICES

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